

# HCAHPS Dates & Deadlines

This HCAHPS Dates & Deadlines schedule will keep you informed of data submission deadlines to comply with CMS public reporting. Send your patient data files to us on a daily or weekly basis, shortly after patients are discharged. Send your “update” files on a monthly basis to meet the deadlines provided in the schedule below.

The update files should contain patient data required by CMS that were unavailable at time of discharge and, therefore, were not included in your initial patient data files. With the implementation of Value-based Purchasing (VBP), CMS is now placing a stronger emphasis on providing complete and accurate administrative data. As part of our commitment to you, Press Ganey performs periodic audits and will notify you of missing data required for HCAHPS. You will be alerted if less than 100% of your patients selected to receive an HCAHPS survey have complete administrative data.

For Patients Discharged in	Hospital “Update” File Due to Press Ganey *	Monthly Data Sent to HQR by Press Ganey
July 2023	October 27, 2023	October 30, 2023
August 2023	November 22, 2023	November 27, 2023
September 2023	December 22, 2023	December 26, 2023
October 2023	January 26, 2024	January 29, 2024
November 2023	February 23, 2024	February 26, 2024
December 2023	March 22, 2024	March 25, 2024
January 2024	April 26, 2024	April 29, 2024
February 2024	May 22, 2024	May 23, 2024
March 2024	June 21, 2024	June 24, 2024
April 2024	July 26, 2024	July 29, 2024
May 2024	August 23, 2024	August 26, 2024
June 2024	September 20, 2024	September 23, 2024
July 2024	October 25, 2024	October 28, 2024
August 2024	November 19, 2024	November 25, 2024
September 2024	December 20, 2024	December 23, 2024
October 2024	January 24, 2025	January 27, 2025
November 2024	February 21, 2025	February 24, 2025
December 2024	March 24, 2025	March 25, 2025

The Press Ganey InfoTurn Technical Transmission Instructions (ITTI) identifies the data fields required for HCAHPS. Every original and updated patient record must include the Survey Designator, Client ID and Unique Identifier. For additional information about update files, please see the ITTI, pages 29-30, “Understanding Update Files.”