

HHCAHPS Dates and Deadlines

This HHCAHPS Dates and Deadlines schedule will keep you informed of data submission deadlines to comply with CMS public reporting. Send your patient data files and “update” files on a monthly basis to meet the deadlines provided in the schedule below.

The update files should contain patient data required by CMS that were unavailable at time of initial upload and, therefore, were not included in your initial patient data files. CMS places a strong emphasis on providing complete and accurate administrative data. You are also required to provide a count for the total number of patients served during each sample month. This number should include those patients eligible for the HHCAHPS survey as well as those who are not. Your Press Ganey Team can provide you with additional information about this required count.

As part of our commitment to you, Press Ganey performs periodic audits and will notify you of missing data required for HHCAHPS. You will be alerted if less than 100% of your patients selected to receive an HHCAHPS survey have complete administrative data.

For Patient Visits in	HHA Monthly Data File Due to Press Ganey	Count for Total Number of Patients Served Due to Press Ganey	"Update" File Due to Press Ganey	Monthly Data Sent to HHCAHPS Data Center by Press Ganey
July 2023	August 1-15, 2023	November 2, 2023	November 2, 2023	November 6, 2023
August 2023	September 1-15, 2023	December 5, 2023	December 5, 2023	December 11, 2023
September 2023	October 1-15, 2023	January 2, 2024	January 2, 2024	January 8, 2024
October 2023	November 1-15, 2023	February 1, 2024	February 1, 2024	February 5, 2024
November 2023	December 1-15, 2023	March 5, 2024	March 5, 2024	March 11, 2024
December 2023	January 1-15, 2024	April 2, 2024	April 2, 2024	April 8, 2024
January 2024	February 1-15, 2024	May 2, 2024	May 2, 2024	May 6, 2024
February 2024	March 1-15, 2024	June 4, 2024	June 4, 2024	June 10, 2024
March 2024	April 1-15, 2024	July 2, 2024	July 2, 2024	July 8, 2024
April 2024	May 1-15, 2024	August 1, 2024	August 1, 2024	August 5, 2024
May 2024	June 1-15, 2024	September 3, 2024	September 3, 2024	September 9, 2024
June 2024	July 1-15, 2024	October 1, 2024	October 1, 2024	October 7, 2024
July 2024	August 1-15, 2024	November 5, 2024	November 5, 2024	November 11, 2024
August 2024	September 1-15, 2024	December 3, 2024	December 3, 2024	December 9, 2024
September 2024	October 1-15, 2024	January 2, 2025	January 2, 2025	January 6, 2025
October 2024	November 1-15, 2024	February 4, 2025	February 4, 2025	February 10, 2025
November 2024	December 1-15, 2024	March 4, 2025	March 4, 2025	March 10, 2025
December 2024	January 1-15, 2025	April 1, 2025	April 1, 2025	April 7, 2025

The Press Ganey Home Health CAHPS InfoTurn Technical Transmission Instructions (HHITTI) identifies the data fields required for HHCAHPS. All HHCAHPS records must be uploaded using the file naming convention identified in the HHITTI. All update files must include “HHCAHPS” and “UPDATE” in the file name. For additional information about update files, please see the HHITTI, “Understanding Update Files.”