

OAS CAHPS Dates & Deadlines

This document will keep you informed of key deadlines for OAS CAHPS survey administration and data submission. Note that we recommend frequent “Update” files throughout the survey administration period, with the final update file deadlines for data submission displayed below. The update files should contain patient data required by CMS that were unavailable at time of upload and, therefore, were not included in your initial patient data files. Administrative data elements allow our system to determine survey eligibility for this program, so it is important for you to provide complete and accurate information in your files. As part of our commitment to you, Press Ganey performs periodic audits and will notify you of missing data required for OAS CAHPS. You will be alerted if less than 100% of your eligible patients have complete administrative data.

Press Ganey must be authorized by each HOPD/ASC prior to the data submission deadlines; otherwise, we are unable to submit data to the warehouse. [Instructions for vendor authorization](#) and other resources for the data warehouse can be found on <https://oascahps.org/>.

Patient Procedure Month	“Update” File for CPTs/G Codes and Sampling*	Vendor Authorization Date	“Update” File for Data Submission Accuracy	Monthly Data Sent to Data Warehouse by PG
October 2023	November 14, 2023	March 1, 2024	January 24, 2024	January 31, 2024
November 2023	December 14, 2023	March 1, 2024	February 22, 2024	February 29, 2024
December 2023	January 14, 2024	March 1, 2024	March 22, 2024	March 29, 2024
January 2024	February 14, 2024	June 1, 2024	April 23, 2024	April 30, 2024
February 2024	March 14, 2024	June 1, 2024	May 24, 2024	May 31, 2024
March 2024	April 14, 2024	June 1, 2024	June 21, 2024	June 28, 2024
April 2024	May 14, 2024	September 1, 2024	July 24, 2024	July 31, 2024
May 2024	June 14, 2024	September 1, 2024	August 23, 2024	August 30, 2024
June 2024	July 14, 2024	September 1, 2024	September 23, 2024	September 30, 2024
July 2024	August 14, 2024	December 1, 2024	October 24, 2024	October 31, 2024
August 2024	September 14, 2024	December 1, 2024	November 22, 2024	November 29, 2024
September 2024	October 14, 2024	December 1, 2024	December 24, 2024	December 31, 2024

The Press Ganey InfoTurn Technical Transmission Instructions (ITTI) identifies the data fields required for OAS CAHPS. Every original and updated patient record must include the Survey Designator, Client ID and Unique Identifier. For additional information about “Update” files, please see the relevant portions of the ITTI.

*To be compliant with sampling protocols, no more than 10% of your ambulatory surgery records can be missing CPTs by the 15th of the month following the procedure month, so please take care to populate CPTs/G codes for all of the previous month’s records by the 14th. If this threshold is exceeded, a discrepancy report will be required.