

HCAHPS Dates & Deadlines

This HCAHPS Dates & Deadlines schedule will keep you informed of data submission deadlines to comply with CMS public reporting. Send your patient data files to us on a daily or weekly basis, shortly after patients are discharged. Send your “update” files on a monthly basis to meet the deadlines provided in the schedule below.

The update files should contain patient data required by CMS that were unavailable at time of discharge and, therefore, were not included in your initial patient data files. With the implementation of Value-based Purchasing (VBP), CMS is now placing a stronger emphasis on providing complete and accurate administrative data. As part of our commitment to you, Press Ganey performs periodic audits and will notify you of missing data required for HCAHPS. You will be alerted if less than 100% of your patients selected to receive an HCAHPS survey have complete administrative data.

| For Patients Discharged in | Hospital “Update” File Due to Press Ganey * | Monthly Data Sent to QualityNet by Press Ganey |
|----------------------------|---|--|
| July 2021 | October 18, 2021 | October 25, 2021 |
| August 2021 | November 15, 2021 | November 22, 2021 |
| September 2021 | December 13, 2021 | December 20, 2021 |
| October 2021 | January 17, 2022 | January 24, 2022 |
| November 2021 | February 14, 2022 | February 21, 2022 |
| December 2021 | March 21, 2022 | March 22, 2022 |
| January 2022 | April 18, 2022 | April 25, 2022 |
| February 2022 | May 16, 2022 | May 23, 2022 |
| March 2022 | June 22, 2022 | June 23, 2022 |
| April 2022 | July 18, 2022 | July 25, 2022 |
| May 2022 | August 15, 2022 | August 22, 2022 |
| June 2022 | September 21, 2022 | September 22, 2022 |
| July 2022 | October 17, 2022 | October 24, 2022 |
| August 2022 | November 21, 2022 | November 28, 2022 |
| September 2022 | December 22, 2022 | December 23, 2022 |

The Press Ganey InfoTurn Technical Transmission Instructions (ITTI) identifies the data fields required for HCAHPS. Every original and updated patient record must include the Survey Designator, Client ID and Unique Identifier. For additional information about update files, please see the ITTI, pages 29-30, “Understanding Update Files.”