

HCAHPS Dates & Deadlines

This HCAHPS Dates & Deadlines schedule will keep you informed of data submission deadlines to comply with CMS public reporting. Send your patient data files to us on a daily or weekly basis, shortly after patients are discharged. Send your “update” files on a monthly basis to meet the deadlines provided in the schedule below.

The update files should contain patient data required by CMS that were unavailable at time of discharge and, therefore, were not included in your initial patient data files. With the implementation of Value-based Purchasing (VBP), CMS is now placing a stronger emphasis on providing complete and accurate administrative data. As part of our commitment to you, Press Ganey performs periodic audits and will notify you of missing data required for HCAHPS. You will be alerted if less than 100% of your patients selected to receive an HCAHPS survey have complete administrative data.

For Patients Discharged in	Hospital “Update” File Due to Press Ganey *	Monthly Data Sent to HQR by Press Ganey
October 2022	January 24, 2023	January 30, 2023
November 2022	February 21, 2023	February 27, 2023
December 2022	March 28, 2023	March 29, 2023
January 2023	April 18, 2023	April 24, 2023
February 2023	May 16, 2023	May 22, 2023
March 2023	June 27, 2023	June 28, 2023
April 2023	July 21, 2023	July 24, 2023
May 2023	August 25, 2023	August 28, 2023
June 2023	September 24, 2023	September 25, 2023
July 2023	October 27, 2023	October 30, 2023
August 2023	November 22, 2023	November 27, 2023
September 2023	December 22, 2023	December 26, 2023
October 2023	January 26, 2024	January 29, 2024
November 2023	February 23, 2024	February 26, 2024
December 2023	March 22, 2024	March 25, 2024

The Press Ganey InfoTurn Technical Transmission Instructions (ITTI) identifies the data fields required for HCAHPS. Every original and updated patient record must include the Survey Designator, Client ID and Unique Identifier. For additional information about update files, please see the ITTI, pages 29-30, “Understanding Update Files.”