

HHCAHPS Dates and Deadlines

This HHCAHPS Dates and Deadlines schedule will keep you informed of data submission deadlines to comply with CMS public reporting. Send your patient data files and “update” files on a monthly basis to meet the deadlines provided in the schedule below.

The update files should contain patient data required by CMS that were unavailable at time of initial upload and, therefore, were not included in your initial patient data files. CMS places a strong emphasis on providing complete and accurate administrative data. You are also required to provide a count for the total number of patients served during each sample month. This number should include those patients eligible for the HHCAHPS survey as well as those who are not. Your Press Ganey Account Manager can provide you with additional information about this required count.

As part of our commitment to you, Press Ganey performs periodic audits and will notify you of missing data required for HHCAHPS. You will be alerted if less than 100% of your patients selected to receive an HHCAHPS survey have complete administrative data.

For Patient Visits in	HHA Monthly Data File Due to Press Ganey	Count for Total Number of Patients Served Due to Press Ganey	"Update" File Due to Press Ganey	Monthly Data Sent to HHCAHPS Data Center by Press Ganey
November 2020	December 1-15, 2020	March 2, 2021	March 2, 2021	March 8, 2021
December 2020	January 1-15, 2021	April 1, 2021	April 1, 2021	April 5, 2021
January 2021	February 1-15, 2021	May 4, 2021	May 4, 2021	May 10, 2021
February 2021	March 1-15, 2021	June 1, 2021	June 1, 2021	June 7, 2021
March 2021	April 1-15, 2021	July 1, 2021	July 1, 2021	July 5, 2021
April 2021	May 1-15, 2021	August 3, 2021	August 3, 2021	August 9, 2021
May 2021	June 1-15, 2021	September 1, 2021	September 1, 2021	September 6, 2021
June 2021	July 1-15, 2021	October 5, 2021	October 5, 2021	October 11, 2021
July 2021	August 1-15, 2021	November 2, 2021	November 2, 2021	November 8, 2021
August 2021	September 1-15, 2021	December 1, 2021	December 1, 2021	December 6, 2021
September 2021	October 1-15, 2021	January 4, 2022	January 4, 2022	January 10, 2022
October 2021	November 1-15, 2021	February 1, 2022	February 1, 2022	February 7, 2022
November 2021	December 1-15, 2021	March 1, 2022	March 1, 2022	March 7, 2022
December 2021	January 1-15, 2022	April 5, 2022	April 5, 2022	April 11, 2022
January 2022	February 1-15, 2022	May 3, 2022	May 3, 2022	May 9, 2022
February 2022	March 1-15, 2022	June 1, 2022	June 1, 2022	June 6, 2022
March 2022	April 1-15, 2022	July 5, 2022	July 5, 2022	July 11, 2022

The Press Ganey Home Health CAHPS InfoTurn Technical Transmission Instructions (HHITTI) identifies the data fields required for HHCAHPS. All HHCAHPS records must be uploaded using the file naming convention identified in the HHITTI. All update files must include “HHCAHPS” and “UPDATE” in the file name. For additional information about update files, please see the HHITTI, “Understanding Update Files.”