

HHCAHPS Dates and Deadlines

This HHCAHPS Dates and Deadlines schedule will keep you informed of data submission deadlines to comply with CMS public reporting. Send your patient data files and “update” files on a monthly basis to meet the deadlines provided in the schedule below.

The update files should contain patient data required by CMS that were unavailable at time of initial upload and, therefore, were not included in your initial patient data files. CMS places a strong emphasis on providing complete and accurate administrative data. You are also required to provide a count for the total number of patients served during each sample month. This number should include those patients eligible for the HHCAHPS survey as well as those who are not. Your Press Ganey Account Manager can provide you with additional information about this required count.

As part of our commitment to you, Press Ganey performs periodic audits and will notify you of missing data required for HHCAHPS. You will be alerted if less than 100% of your patients selected to receive an HHCAHPS survey have complete administrative data.

For Patient Visits in	HHA Monthly Data File Due to Press Ganey	Count for Total Number of Patients Served Due to Press Ganey	"Update" File Due to Press Ganey	Monthly Data Sent to HHCAHPS Data Center by Press Ganey
October 2022	November 1-15, 2022	February 2, 2023	February 2, 2023	February 6, 2023
November 2022	December 1-15, 2022	March 2, 2023	March 2, 2023	March 6, 2023
December 2022	January 1-15, 2023	April 4, 2023	April 4, 2023	April 10, 2023
January 2023	February 1-15, 2023	May 2, 2023	May 2, 2023	May 8, 2023
February 2023	March 1-15, 2023	June 1, 2023	June 1, 2023	June 6, 2023
March 2023	April 1-15, 2023	July 5, 2023	July 5, 2023	July 10, 2023
April 2023	May 1-15, 2023	August 1, 2023	August 1, 2023	August 7, 2023
May 2023	June 1-15, 2023	September 5, 2023	September 5, 2023	September 11, 2023
June 2023	July 1-15, 2023	October 3, 2023	October 3, 2023	October 9, 2023
July 2023	August 1-15, 2023	November 2, 2023	November 2, 2023	November 6, 2023
August 2023	September 1-15, 2023	December 5, 2023	December 5, 2023	December 11, 2023
September 2023	October 1-15, 2023	January 2, 2024	January 2, 2024	January 8, 2024
October 2023	November 1-15, 2023	February 1, 2024	February 1, 2024	February 5, 2024
November 2023	December 1-15, 2023	March 5, 2024	March 5, 2024	March 11, 2024
December 2023	January 1-15, 2024	April 2, 2024	April 2, 2024	April 8, 2024
January 2024	February 1-15, 2024	May 2, 2024	May 2, 2024	May 6, 2024
February 2024	March 1-15, 2024	June 4, 2024	June 4, 2024	June 10, 2024

The Press Ganey Home Health CAHPS InfoTurn Technical Transmission Instructions (HHITI) identifies the data fields required for HHCAHPS. All HHCAHPS records must be uploaded using the file naming convention identified in the HHITI. All update files must include “HHCAHPS” and “UPDATE” in the file name. For additional information about update files, please see the HHITI, “Understanding Update Files.”