

HHCAHPS Dates and Deadlines

This HHCAHPS Dates and Deadlines schedule will keep you informed of data submission deadlines to comply with CMS public reporting. Send your patient data files and “update” files on a monthly basis to meet the deadlines provided in the schedule below.

The update files should contain patient data required by CMS that were unavailable at time of initial upload and, therefore, were not included in your initial patient data files. CMS places a strong emphasis on providing complete and accurate administrative data. You are also required to provide a count for the total number of patients served during each sample month. This number should include those patients eligible for the HHCAHPS survey as well as those who are not. Your Press Ganey Team can provide you with additional information about this required count.

As part of our commitment to you, Press Ganey performs periodic audits and will notify you of missing data required for HHCAHPS. You will be alerted if less than 100% of your patients selected to receive an HHCAHPS survey have complete administrative data.

For Patient Visits in	HHA Monthly Data File Due to Press Ganey	Count for Total Number of Patients Served Due to Press Ganey	"Update" File Due to Press Ganey	Monthly Data Sent to HHCAHPS Data Center by Press Ganey
July 2025	August 1-15, 2025	November 4, 2025	November 4, 2025	November 10, 2025
August 2025	September 1-15, 2025	December 2, 2025	December 2, 2025	December 8, 2025
September 2025	October 1-15, 2025	January 2, 2026	January 2, 2026	January 5, 2026
October 2025	November 1-15, 2025	February 3, 2026	February 3, 2026	February 10, 2026
November 2025	December 1-15, 2025	March 3, 2026	March 3, 2026	March 9, 2026
December 2025	January 1-15, 2026	April 2, 2026	April 2, 2026	April 6, 2026
January 2026	February 1-15, 2026	May 1, 2026	May 1, 2026	May 7, 2026
February 2026	March 1-15, 2026	June 3, 2026	June 3, 2026	June 9, 2026
March 2026	April 1-15, 2026	July 2, 2026	July 2, 2026	July 7, 2026
April 2026	May 1-15, 2026	August 5, 2026	August 5, 2026	August 11, 2026
May 2026	June 1-15, 2026	September 2, 2026	September 2, 2026	September 8, 2026
June 2026	July 1-15, 2026	October 2, 2026	October 2, 2026	October 6, 2026
July 2026	August 1-15, 2026	November 4, 2026	November 4, 2026	November 10, 2026
August 2026	September 1-15, 2026	December 2, 2026	December 2, 2026	December 8, 2026
September 2026	October 1-15, 2026	January 5, 2027	January 5, 2027	January 8, 2027

The Press Ganey Home Health CAHPS InfoTurn Technical Transmission Instructions (HHITTI) identifies the data fields required for HHCAHPS. All HHCAHPS records must be uploaded using the file naming convention identified in the HHITTI. All update files must include “HHCAHPS” and “UPDATE” in the file name. For additional information about update files, please see the HHITTI, “Understanding Update Files.”