

HCAHPS Dates & Deadlines

This HCAHPS Dates & Deadlines schedule will keep you informed of data submission deadlines to comply with CMS public reporting. Send your patient data files to us on a daily or weekly basis, shortly after patients are discharged. Send your “update” files on a monthly basis to meet the deadlines provided in the schedule below.

The update files should contain patient data required by CMS that were unavailable at time of discharge and, therefore, were not included in your initial patient data files. With the implementation of Value-based Purchasing (VBP), CMS is now placing a stronger emphasis on providing complete and accurate administrative data. As part of our commitment to you, Press Ganey performs periodic audits and will notify you of missing data required for HCAHPS. You will be alerted if less than 100% of your patients selected to receive an HCAHPS survey have complete administrative data.

For Patients Discharged In	Hospital “Update” File Due to Press Ganey*	Monthly Data Sent to HQR by Press Ganey
October 2025	January 30, 2026	February 2, 2026
November 2025	February 27, 2026	March 3, 2026
December 2025	March 31, 2026	April 1, 2026
January 2026	May 4, 2026	May 5, 2026
February 2026	June 1, 2026	June 2, 2026
March 2026	June 29, 2026	June 30, 2026
April 2026	August 3, 2026	August 4, 2026
May 2026	August 31, 2026	September 1, 2026
June 2026	September 30, 2026	October 1, 2026
July 2026	November 2, 2026	November 3, 2026
August 2026	November 30, 2026	December 1, 2026
September 2026	January 4, 2027	January 5, 2027
October 2026	February 1, 2027	February 2, 2027
November 2026	March 1, 2027	March 2, 2027
December 2026	April 1, 2027	April 2, 2027

*The Press Ganey InfoTurn Technical Transmission Instructions (ITI) identifies the data fields required for HCAHPS. Every original and updated patient record must include the Survey Designator, Client ID and Unique Identifier. For additional information about update files, please see the ITI, pages 29-30, “Understanding Update Files.”